

# EARNINGS REPORT SEPTEMBER 2021











November 23<sup>rd</sup>, 2021



## FORWARD-LOOKING STATEMENTS



This earnings release may contain forward-looking statements. Such statements are subject to risks and uncertainties that could cause ILC's current results to differ materially from those set forth in the forward-looking statements. These risks include: regulatory, market, operational and financial risks. All of them are described in ILC's Financial Statements, Note 5 ("Administración de Riesgos").

In compliance with the applicable rules, ILC publishes this document on its web site (www.ilcinversiones.cl) and files the Company's financial statements and the corresponding notes with the Financial Market Commission, which are available for consultation and review on its website (www.cmfchile.cl).

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# **Conference Calls** Date: November 24th, 2021 9:00 AM Sgto. / 7:00 AM ET Webcast: link IR Contact Information:

## MANAGEMENT COMMENTS



ILC reported profit of Ch \$67,320 million for the first nine months of 2021, in comparison to Ch\$36,807 million for the same period last year. This variation is mainly attributable to operational improvements at all subsidiaries except the health insurance companies.

As of September 2021, AFP Habitat's operating income was up 14% in comparison to the same period in 2020. This can be explained by organization-wide operational improvements driven by increased revenue in Chile and lower expenses in Peru and Colombia. Habitat's regional presence has also given it greater diversification, with the international segment representing 29% of revenue and 21% of consolidated profit.

Confuturo also reported better figures thanks to the upturn in global financial markets, which, in addition to a drop in impairment, enabled it to close the first nine months of 2021 with profit of Ch\$88,630 million, up from the loss of Ch\$ 790 million for the 9M20.

As for Banco Internacional, the organization shifted from the growth focus it employed from 2015 to 2019 to one of risk, solvency and liquidity in response to the pandemic. As a result, the Bank now has the highest capitalization level in its history—17%—along with a risk policy that included Ch\$22,582 million in voluntary provisions. The subsidiary reported a larger net interest margin and lower risk expenses, leading to net income of Ch \$20,298 million, up 41% from the first nine months of 2020.

In the health sector, healthcare providers saw increased activity from Chile's second wave of COVID-19, as well as patients who had previously delayed treatment because of the pandemic. During 9M21, outpatient services have recovered, with rises of 36% in medical consultations, 54% in imaging, 57% in lab services and 83% in dental

sales, while surgeries were up 29% in comparison to the same period last year. This meant greater consolidated efficiency, allowing it to close the first nine months of 2021 with an EBITDA of Ch\$60,075 million.

This upturn for healthcare providers in the first nine months of 2021 negatively impacted the loss ratio for Consalud and Vida Cámara. The particular case of Consalud was further exacerbated by sustained growth in medical leave and extended paternity leave granted because of the pandemic, along with freezes placed on base rates in 2020 and 2021.

In 2020 and 2021, everyone at ILC has worked hard to build a flexible organization that is capable of quickly adapting to a fluctuating reality and the multiple challenges placed in our path. Today, Confuturo, Banco Internacional, Consalud and Vida Cámara are able to conduct 100% of customer transactions online and have introduced new products and services such as telemedicine, which has provided continuity and broadened healthcare access for thousands of Chileans.

Lastly, regarding our debt and liquidity structure, in April the Company successfully placed UF 2 million in debt, which gives it a comfortable liability structure, along with approximately Ch\$75 billion in cash, and it also recently capitalized RedSalud, Consalud and Vivir Seguros.



## MAIN EVENTS



- ILC held an Extraordinary Shareholders' Meeting ILC: On October 28<sup>th</sup>, 2021, ILC held its Extraordinary Shareholders' Meeting. In the instance, the following agreements have been made:
  - a. Approve a share buyback program (hereinafter the "Program") in conformity with articles 27-A to 27-C of Law No. 18,046 and other applicable regulations.
  - b. For the purposes of implementing the Program, at the Meeting shareholders delegated the following authority to the Board: i. The authority to set the minimum and maximum price to be paid for the shares; ii. The authority to acquire shares directly on market without resorting to proration, under the conditions of article 27-B of Law No. 18,046; and, iii. The authority to sell the acquired shares without having to offer them preferentially to shareholders, provided that the total number of shares to be sold within any 12 month period does not exceed 1% of share capital and that sale takes place on market.
  - c. At the Meeting, the shareholders also agreed that the legal and regulatory provisions applicable to the acquisition and sale of treasury shares will govern the Program, as well as other rules that the Board itself agrees on to regulate the procedure to implement the Program.
  - d. The Board was empowered to adopt any other agreements necessary or convenient, without any limitation other than what was previously agreed at the Meeting, and the applicable laws and regulations.
- For the fourth straight year, ILC was selected for the Dow Jones Sustainability Chile and MILA indices: The constituents for the DJSI Chile and Pacific Alliance indices were announced on November 12<sup>nd</sup>, 2021, selecting ILC for the fourth year in a row. This index measures the sustainable performance of companies in terms of economic, social and environmental governance.
- Spinning off in AFP Habitat: At the Extraordinary Shareholders' Meeting of AFP Habitat held on September 23<sup>rd</sup>, the division of the Pension Fund Manager into two companies was approved. The continuing company would maintain the operation of the Mandatory Pension Fund Manager in Chile, and a new open limited company that would be constituted for this purpose under the name of "Administradora Americana de Inversiones SA", will be the controller of AFP Habitat in Peru, of AFP Colfondos in Colombia and real estate assets of the company. The division is subject to the approval of the Chilean and Colombian regulators.
- Capital increase at Consalud: given its higher loss ratio, Consalud carried out a capital increase for a total of Ch\$61,000 million to strengthen its equity and liquidity ratios. The capital event was entirely subscribed by ILC between March and September 2021.
- Pension fund withdrawals: On April 27, 2021, the Chilean congress passed a constitutional reform bill allowing pension system contributors to make a third withdrawal of funds from their mandatory individual capitalization accounts. In addition, annuity pensioners may request an advance of up to 10% of the technical reserve held in the Insurance Company charged to their future life annuity (for the same percentage). As of November 19, 2021, AFP Habitat had received a total of 5,148,669 requests for the first, second and third withdrawals and distributed a total of US\$11,553 million. Regarding Confuturo, the Company received 58,356 requests, of which 50,360 have been confirmed for a total amount up to US\$184 million.

## **EXECUTIVE SUMMARY**



- During the first nine months of 2021, ILC recorded a Ch\$67,320 million, compared to the Ch\$36,807 million reported the previous year. During the third quarter of 2021, ILC recorded a Ch\$18,443 million profit, compared with a Ch\$20,880 million profit in 3Q20. It is important to highlight that in 2021 all subsidiaries improved its operating figures, excepting health insurance companies.
- AFP Habitat's operating income grew 14.1% (YoY) and 29.3% (QoQ), mainly due to higher revenues from Chile and Colombia, as well by as a greater efficiency. The international segment (Peru and Colombia) represented 22.5% of consolidated profit during the quarter.
- Net premiums written at Confuturo increased 57.5% (YoY) and 112.7% (QoQ), while investment income was up 34.2% (YoY) and 94.6% when compared to 3Q20.
- Banco Internacional achieved an ROAE of 14.1% and a Basel level of 16.7% at the end of September 2021. In addition, as a result of the macroeconomic deterioration, the Bank maintains voluntary provisions of Ch\$22,582 million.
- RedSalud's EBITDA increased Ch\$48,163 million (YoY) and Ch\$5,369 million (QoQ). During the quarter activity levels at hospitals and medical and dental centers improved as a result of fewer public health restrictions due to COVID-19 and higher demand from patients who had postponed their health treatments. All of the above led to an EBITDA margin of 14.3% in 2021, which reflects greater efficiency given the volume of operations.
- Consalud's results were strongly affected by a higher loss ratio, due to increased medical licenses, no price adjustments for the last two years, and a recovery in the provider activity. Consequently, Consalud's profit fell Ch\$69,984 million (YoY) and Ch\$24,869 million (QoQ).
- Vida Cámara decreased its contribution by Ch\$8,568 million (YoY) and Ch\$9,039 million (QoQ), driven by a higher loss ratio and a lower result of the D&S Insurance.

## Main Figures

| Ch\$ million                                 | 9M21       | 9M20       | % Chg   | 3Q21       | 3Q20       | % Chg   |
|--|------------|------------|---------|------------|------------|---------|
| Net operating income (loss)                  | 77,852     | 31,711     | 145.5%  | 5,652      | 13,803     | -59.1%  |
| Non-operating income (loss)                  | 2,988      | 12,228     | -75.6%  | 14,987     | 17,866     | -16.1%  |
| Income tax expense                           | (3,375)    | (2,732)    | 23.5%   | 2,077      | (8,541)    | -124.3% |
| Minority interest                            | (10,144)   | (4,402)    | 130.5%  | (4,273)    | (2,247)    | 90.1%   |
| Profit (loss) - ILC                          | 67,320     | 36,807     | 82.9%   | 18,443     | 20,880     | -11.7%  |
| Market capitalization                        | 431,857    | 570,230    | -24.3%  | 325,880    | 500,718    | -34.9%  |
|  |            |            |         |            |            |         |
| Ch\$ million                                 | Sept. 2021 | Dec. 2020  | % Chg   | Sept. 2021 | Dec. 2020  | % Chg   |
| Assets                                       | 12,348,354 | 11,803,824 | 4.6%    | 12,348,354 | 11,803,824 | 4.6%    |
| Financial debt                               | 2,638,357  | 2,116,126  | 24.7%   | 2,638,357  | 2,116,126  | 24.7%   |
| Standalone net financial debt                | 303,530    | 257,631    | 17.8%   | 303,530    | 257,631    | 17.8%   |
| Equity attributable to owners of the company | 834,287    | 825,395    | 1.1%    | 834,287    | 825,395    | 1.1%    |
| Individual net financial debt / Total equity | 0.36x      | 0.31x      | 16.6%   | 0.36x      | 0.31x      | 16.6%   |
| ROE <sup>(1)</sup>                           | 14.3%      | 10.8%      | 346 bps | 14.3%      | 10.8%      | 346 bps |

<sup>(1)</sup> LTM profit / average equity



## **NET RESULTS ANALYSIS**



#### Year to date (9M21 - 9M20)

ILC reported **profit** of Ch\$67,320 million for the first nine months of 2021, in comparison to Ch\$36,807 million for the same period last year. This variation can be explained mainly by operational improvements at all subsidiaries except the health insurance companies.

Of the Ch\$46,140 million improvement in ILC's net operating income, Ch\$85,055 million came from insurance activity, mainly because of better returns on the variable income and investment fund portfolio at Confuturo, along with lower impairment on the fixed income portfolio. Non-insurance activity decreased by Ch\$50,492 million in net operating income, due mainly to a higher loss ratio at Consalud and a sustained growth in medical leave and extended paternity leave granted because of the pandemic. This was partially offset by recovering activity at RedSalud due to fewer public health restrictions and services for patients who had previously delayed treatments in 2020. Finally, banking activity saw improved net operating income of Ch\$11,576 million, due primarily to lower provisions at Banco Internacional.

The decrease of Ch\$9,241 million in ILC's consolidated non-operating

income came fundamentally from the drop in non-insurance activity, with non-operating income falling Ch\$11,123 million due to weaker performances from ILC's investment portfolio and indexation of debt denominated in UF at ILC, RedSalud and Inversiones Confuturo. This was partially offset by a larger contribution from AFP Habitat, driven by increased revenue and improved efficiency.

## Variation in ILC's Profit (Loss) (Ch\$ million)



## **NET RESULTS ANALYSIS 9M21**



ILC's Profit Contribution by Company

| 9M20                                     | Ch\$ million |
|--|--------------|
| Habitat                                  | 31,600       |
| Inv. Confuturo                           | (6,345)      |
| Banco Internacional                      | 9,698        |
| Red Salud                                | (12,052)     |
| Consalud                                 | 9,446        |
| Vida Cámara                              | 14,575       |
| Vivir Seguros                            | (1,657)      |
| ILC Standalone <sup>(1)</sup> and Others | (8,458)      |
| Profit 9M20                              | 36,807       |

| 9M21                                     | Ch\$ million |
|--|--------------|
| Habitat                                  | 35,857       |
| Inv. Confuturo                           | 79,313       |
| Banco Internacional                      | 13,631       |
| Red Salud                                | 18,954       |
| Consalud                                 | (60,538)     |
| Vida Cámara                              | 6,007        |
| Vivir Seguros                            | (4,184)      |
| ILC Standalone <sup>(1)</sup> and Others | (21,719)     |
| Profit 9M21                              | 67,320       |

Variation in ILC's Profit (Loss) by Company (Ch\$ million)



## **NET RESULTS ANALYSIS**



#### Quarterly analysis (3Q21 – 3Q20)

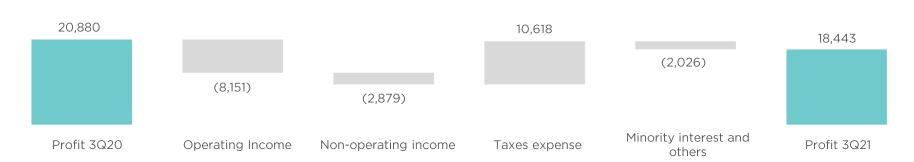
ILC reported **profit** of Ch\$18,443 million for the third quarter of 2021, in comparison to profit of Ch\$20,880 million for the same period last year. This variation is explained mainly by a higher loss ratio at the health insurance companies, partly offset by a higher contribution from AFP Habitat, Confuturo, Banco Internacional and RedSalud.

As for the drop of Ch\$8,151 million in ILC's net operating income, Ch\$29,586 million came from non-insurance activity, primarily due to a higher loss rate at Consalud because of more medical leave, partially offset by greater activity at RedSalud. Insurance activity saw a Ch\$16,690 million increase in net operating income, due mainly to higher investment income at Confuturo, partially offset by a higher loss ratio in Vida Cámara. Finally, banking activity saw an improvement in net operating income of Ch\$4,745 million, due to improved results at Banco Internacional, explained by lower credit risk provisions and a greater net interest margin.

The decrease of Ch\$2,879 million in ILC's consolidated non-operating income came fundamentally from the drop of Ch\$5,453 million in non-insurance activity, mainly because of a weaker performance from ILC's

investment portfolio and indexation of debt denominated in UF at ILC, RedSalud and Inversiones Confuturo. This was partially offset by a rise in insurance activity, which increased non-operating income by Ch\$2.537 million.

## Variation in ILC's Profit (Loss) (Ch\$ million)



## **NET RESULTS ANALYSIS 3Q21**



ILC's Profit Contribution by Company

| 3Q20                                     | Ch\$ million |
|--|--------------|
| Habitat                                  | 11,144       |
| Inv. Confuturo                           | (970)        |
| Banco Internacional                      | 4,130        |
| Red Salud                                | 996          |
| Consalud                                 | (301).       |
| Vida Cámara                              | 7,230        |
| Vivir Seguros                            | 1,081        |
| ILC Standalone <sup>(1)</sup> and Others | (2,429)      |
| Profit 3Q20                              | 20,880       |

| 3Q21                                     | Ch\$ million |
|--|--------------|
| Habitat                                  | 12,254       |
| Inv. Confuturo                           | 31,699       |
| Banco Internacional                      | 5,798        |
| Red Salud                                | 4,081        |
| Consalud                                 | (25,170)     |
| Vida Cámara                              | (1,809)      |
| Vivir Seguros                            | (1,268)      |
| ILC Standalone <sup>(1)</sup> and Others | (7,142)      |
| Profit 3Q21                              | 18,443       |

Variation in ILC's Profit (Loss) by Company (Ch\$ million)



## SUBSIDIARIES AND ASSOCIATES



|                  | 9M21                             | Profit<br>(Ch\$ million) | Dividend Pol. % <sup>(1)</sup> | Ownership (%) |
|------------------|----------------------------------|--------------------------|--------------------------------|---------------|
| ctor             | FIABITAT Seguridad y Confianza   | 92,056                   | 30%-90%(2)                     | 40.3%         |
| Financial Sector | confuturo*                       | 88,630                   | 30%-100%                       | 99.9%         |
| Fina             | Banco<br>Internacional           | 20,298                   | 30%-100%                       | 67.2%         |
| stor             | REDSALUD                         | 14,872                   | 30%-100%                       | 99.9%         |
| ealth Se         | Consalud SOMOS CCIC  (60,538)(3) | 30%-100%                 | 99.9%                          |               |
| 工                | VIDACÁMARA<br>SOMOS CCAC         | 6,007                    | 30%-100%                       | 99.9%         |

<sup>(1)</sup> According to the dividend policy of each subsidiary as of September 2021

<sup>(2)</sup> Dividend should be calculated from Distributable Net Income

<sup>(3)</sup> IFRS

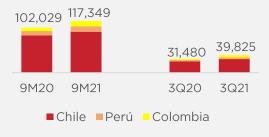


Ch\$ million:

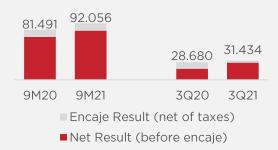




## Profit before Taxes and Legal Reserves



## Profit (Loss)



# Operating result reached pre-pandemic leverls, with the international segment accounting for 23% of consolidated profit

Revenue increased by 12.1% for the third quarter of 2021 in comparison to the same period in 2020, reaching Ch\$71,693 million. This increase was mainly due to a larger contribution from Chile and Colombia, which was partially offset by lower revenue in Peru.

Quarterly revenue for AFP Habitat Chile was up 10.2% in comparison to 3Q20. During 3Q21, the average nominal qualifying income of its contributors increased 7.7% with respect to the same period in 2020, exceeding the average salary for the industry by 21.1% as of September 2021. In addition, the average number of contributors increased by 2.1%.

AFP Habitat Peru registered 5.3% decrease in fee income, which reached Ch\$6,781 million for 3Q21. Returns on legal cash reserves decreased Ch\$1,568 million. This resulted in quarterly profit of Ch\$2,006 million in 3Q21, compared to Ch\$3,333 million in 3Q20.

Regarding its operations in Colombia, during the third quarter of 2021, Colfondos reported Ch\$14,356 million in fee income, compared to Ch\$10,916 million in 3Q20. As for returns on legal cash reserves, the entity had a gain of Ch\$1,532 million compared to Ch\$5,326 million in 3Q20. Ultimately, Colfondos reported quarterly profit of Ch\$5,028 million in 3Q21, compared to a Ch\$6,204 million result in 3Q20.

Sales and administrative expenses during the third quarter of 2021 totaled Ch\$32,593 million, 3.3% lower than the same period last year. This was mainly due to lower expenses for sales personnel of Ch\$2,065 million, and lower

**Revenue** increased by 12.1% for the third quarter depreciation for the period of Ch\$451 million, of 2021 in comparison to the same period in partially offset by lower administrative expenses 2020, reaching Ch\$71,693 million. This increase of Ch\$364 million.

Non-operating income for 3Q21 was Ch\$3,884 million, 55.3% lower in comparison to the 3Q20. This was explained by the lower profitability of the reserve requirement in Peru and Colombia, partially offset by higher profitability in Chile.

Consequently, AFP Habitat recorded consolidated profit of Ch\$31,434 million, compared to Ch\$28,680 million for 3Q20. Consolidated profit before taxes and legal cash reserves was Ch\$39,825 million, 26.5% higher than the same quarter last year. It is important to point out that Peru and Colombia represented 22.5% of profit, in comparison to 18.5% in 3Q20.

| Income Statement (Ch\$ million)                          | 9M21     | 9M20      | % Ch   | 3Q21     | 3Q20     | % Ch    |
|--|----------|-----------|--------|----------|----------|---------|
| Revenues Chile   | 150,625  | 142,616   | 5.6%   | 50,553   | 45,864   | 10.2%   |
| Revenues Peru  | 22,394   | 23,235    | -3.6%  | 6,781    | 7,157    | -5.3%   |
| Revenues Colfondos                                       | 40,051   | 37,098    | 8.0%   | 14,359   | 10,918   | 31.5%   |
| Total Revenues   | 213,069  | 202,949   | 5.0%   | 71,693   | 63,940   | 12.1%   |
| Administrative expenses                                  | (98,500) | (102,535) | -3.9%  | (32,593) | (33,690) | -3.3%   |
| Gross Margin   | 114,569  | 100,413   | 14.1%  | 39,100   | 30,250   | 29.3%   |
| Finance income   | 731      | 809       | -9.7%  | 314      | 214      | 47.1%   |
| Finance costs  | (828)    | (1,311)   | -36.8% | (405)    | 301      | -234.2% |
| Gain on legal reserves                                   | 5,439    | 11,300    | -51.9% | 3,159    | 7,459    | -57.7%  |
| Share of profit of associates accounted for using equity |          |           |        |          |          |         |
| method   | 2,292    | 2,050     | 11.8%  | 768      | 629      | 22.1%   |
| Other  | 585      | 67        | -      | 47       | 85       | -44.7%  |
| Non-operating income (loss)                              | 8,219    | 12,915    | -36.4% | 3,884    | 8,688    | -55.3%  |
| Profit (loss) before taxes                               | 122,788  | 113,328   | 8.3%   | 42,984   | 38,939   | 10.4%   |
| Income tax expense                                       | (30,714) | (31,826)  | -3.5%  | (11,543) | (10,249) | 12.6%   |
| Profit (loss)  | 92,074   | 81,503    | 13.0%  | 31,441   | 28,690   | 9.6%    |
| Minority interest  | 19       | 12        | 60.4%  | 7        | 10       | -31.0%  |
| Profit (loss) - Habitat                                  | 92,056   | 81,491    | 13.0%  | 31,434   | 28,680   | 9.6%    |
|  |          |           |        |          |          |         |

| Main Figures AFP Habitat                            | 9M21      | 9M20      | % Ch     | 3Q21      | 3Q20      | % Ch     |
|---|-----------|-----------|----------|-----------|-----------|----------|
| Average Taxable Income AFP Habitat Chile (Ch\$)     | 1,096,308 | 1,033,074 | 6.1%     | 1,105,093 | 1,025,807 | 7.7%     |
| Contributors AFP Habitat Chile                      | 1,021,444 | 1,034,234 | -1.2%    | 1,022,528 | 1,001,292 | 2.1%     |
| Market Share  | 18.2%     | 19.3%     | -103 bps | 18.1%     | 19.4%     | -123 bps |
| Assets Under Management AFP Habitat Chile (US\$ m.) | 52,027    | 55,079    | -5.5%    | 50,384    | 55,591    | -9.4%    |
| Market Share  | 28.9%     | 30.6%     | -170 bps | 30.0%     | 26.6%     | 345 bps  |
| Affiliates AFP Habitat AFP Habitat Peru             | 1,020,697 | 1,017,244 | 0.3%     | 1,020,213 | 1,017,946 | 0.2%     |
| Market Share  | 12.8%     | 13.5%     | -61 bps  | 12.7%     | 13.3%     | -66 bps  |
| Assets Under Management AFP Habitat Peru (US\$ m.)  | 3,440     | 2,765     | 24.4%    | 3,226     | 2,778     | 16.1%    |
| Market Share  | 9.3%      | 7.2%      | 205 bps  | 9.7%      | 7.5%      | 219 bps  |
| Contributors Colfondos                              | 767,188   | 782,398   | -1.9%    | 830,918   | 754,586   | 10.1%    |
| Market Share  | 11.1%     | 12.4%     | -126 bps | 9.8%      | 12.3%     | -253 bps |
| Assets Under Management Colfondos (US\$ m.)         | 12,644    | 10,778    | 17.3%    | 13,012    | 11,193    | 16.2%    |
| Market Share  | 13.0%     | 12.9%     | 10 bps   | 13.4%     | 13.4%     | -2 bps   |

Fx: CLP \$811.9/ US\$

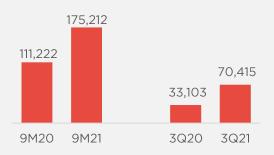
Fx: PEN \$4.12/ US\$
Fx: COP \$3,805.3/ US\$
Source: CMF, AFP Habitat, Superintendencia de Pensiones



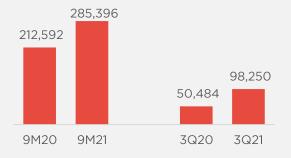
# CONFUTURO

Ch\$ million:

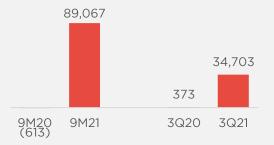
#### Net Written Premiums



#### Net Investment Income



## Profit (Loss) Confuturo



### Increase in annuity premiums and better investment portfolio results boost profit

During the third guarter of 2021 net written premiums totaled Ch\$70,415 million, 112.7% higher than 3Q20, mainly due to QoQ increases in annuity premiums and voluntary products sold by Confuturo. In the annuities market, the rate differential offered by scheduled withdrawals versus annuities fell from 256 basis points in the third quarter of 2020 to 118 basis points for 3Q21. That resulted in a 24% preference for annuities this quarter, in comparison to 13% in 3Q20, as well as an increase of 98.4% in the number of people choosing this retirement alternative QoQ, versus a reduction of 1.8% achieved by scheduled withdrawals. During the quarter, Confuturo attained market share of 10.9%, which positioned it fourth in the annuities industry. Regarding other life insurance products, Confuturo had 25.9% market share in voluntary retirement savings, placing it first in the industry.

Interest and indexation income for the third quarter of 2021 increased 94.6% QoQ to Ch\$98,250 million. This was mainly due to foreign investment funds, as well as by the better performance of local equities and local fixed income. Moreover, the impairment provision decreased by Ch\$2,967 million QoQ.

Cost of sales grew 63.9% in the third quarter of 2021 in comparison to the same quarter in 2020, principally due to a rise of Ch\$15,426 million in claims paid on individual life insurance, an increase of 32.1% in pensions paid and net reserves constitution of Ch\$5,540 million. At the end of September 2021, 54,999 Confuturo retirees (approximately 50% of the total) had

requested an advance, which is capped at 10% of the technical reserve maintained in each company policy.

Administrative expenses grew 12.1% in 2Q21 in comparison to the same period in 2020, due primarily to higher personnel expenses, partially offset by lower administrative expenses.

The company reported a non-operating result of Ch\$15,540 million, 12.1% higher in comparison to 3Q20. This variation was mainly related with a lower indexation in the reserve for annuities.

The above resulted in Confuturo reporting **profit** of Ch\$34,703 million for the third quarter of 2021, in comparison to Ch\$373 million for the same quarter last year.

# CONFUTURO



| Income Statement (Ch\$ million)            | 9M21      | 9M20      | % Ch      | 3Q21      | 3Q20     | % Ch      |
|--|-----------|-----------|-----------|-----------|----------|-----------|
| Non-Insurance Activity                     |           |           |           |           |          |           |
| Net operating income (loss)                | (105)     | (160)     | -34.7%    | (32)      | (91)     | -65.2%    |
| Non-operating income (loss)                | (9,702)   | (6,813)   | 42.4%     | (3,283)   | (1,640)  | 100.2%    |
| Profit (loss) before taxes                 | (9,807)   | (6,973)   | 40.6%     | (3,315)   | (1,731)  | 91.5%     |
| Income tax expense                         | 70        | 1,240     | -94.4%    | 317       | 388      | -18.2%    |
| Profit (loss) from non-insurance activity  | (9,737)   | (5,733)   | 69.8%     | (2,998)   | (1,343)  | 123.1%    |
| Insurance Activity                         |           |           |           |           |          |           |
| Net written premiums                       | 175,212   | 111,222   | 57.5%     | 70,415    | 33,103   | 112.7%    |
| Net investment income                      | 285,396   | 212,592   | 34.2%     | 98,250    | 50,484   | 94.6%     |
| Cost of sales                              | (355,138) | (286,572) | 23.9%     | (137,262) | (83,760) | 63.9%     |
| Gross margin                               | 105,470   | 37,242    | 183.2%    | 31,403    | (173)    | -18231.4% |
| Impairment Provisions                      | 12,083    | (25,641)  | -147.1%   | 614       | (2,353)  | -126.1%   |
| Administrative expenses                    | (22,039)  | (20,189)  | 9.2%      | (7,899)   | (7,044)  | 12.1%     |
| Net operating income (loss)                | 95,514    | (8,588)   | -1212.2%  | 24,119    | (9,569)  | -352.0%   |
| Share of profit (loss) of equity investees | -         | -         |           | -         | -        |           |
| Gain (Loss) from Inflation Indexed Unit    | 5,233     | 4,346     | 20.4%     | 15,540    | 13,649   | 13.9%     |
| Gain (loss) from exchange differences      | -         | -         |           | -         | -        |           |
| Non-operating income (loss)                | 5,233     | 4,346     | 20.4%     | 15,540    | 13,649   | 13.9%     |
| Profit (loss) before taxes                 | 100,747   | (4,242)   | -2474.9%  | 39,659    | 4,079    | 872.2%    |
| Income tax expense                         | (11,680)  | 3,630     | -421.8%   | (4,956)   | (3,706)  | 33.7%     |
| Profit (loss) from insurance activity      | 89,067    | (613)     | -14641.4% | 34,703    | 373      | 9205.6%   |
| Profit (loss)                              | 79,330    | (6,346)   | -1350.2%  | 31,706    | (970)    | -3367.0%  |
| Minority interest                          | (17)      | 1         | -2452.2%  | (7)       | 0        | -10312.3% |
| Profit (loss) - Inversiones Confuturo      | 79,313    | (6,345)   | -1350.1%  | 31,699    | (970)    | -3366.5%  |

# CONFUTURO



| Main Figures Confuturo                        | 9M21             | 9M20     | % Ch     | 3Q21     | 3Q20    | % Ch    |
|---|------------------|----------|----------|----------|---------|---------|
| Gross Written Premiums (UF th.)               |                  |          |          |          |         |         |
| Annuity Premiums                              | 3,041            | 2,289    | 32.9%    | 1,443    | 306     | 371.3%  |
| Voluntary Pension Savings                     | 2,147            | 2,136    | 0.5%     | 906      | 716     | 26.6%   |
| Insurance with Savings                        | 475              | 624      | -24.0%   | 180      | 209     | -13.6%  |
| Disability and Survivor Insurance (D&S)       | 1,612            | 426      | -        | 640      | 426     | _       |
| Others  | 256              | 247      | 3.7%     | 105      | 75      | 39.7%   |
| Total   | 7,531            | 5,721    | 31.6%    | 3,274    | 1,731   | 89.1%   |
|   |                  |          |          |          |         |         |
| Annuities - Average Sale Rate (real terms, %) | 2.98%            | 1.96%    | 102 bps  | 3.12%    | 1.74%   | 138 bps |
| Laurenten and Date was (1)                    |                  |          |          |          |         |         |
| Investment Returns(1)                         | 100.000          | 60.000   | 60.00/   | 77.000   | 04740   | 70.00/  |
| Local Fixed Income                            | 108,922          | 68,000   | 60.2%    | 33,826   | 24,349  | 38.9%   |
| Local Equity                                  | 28,301           | 1,789    | 1481.9%  | 6,412    | (2,645) | -342.4% |
| Real Estate                                   | 39,713           | 39,774   | -0.2%    | 13,510   | 13,277  | 1.8%    |
| Foreign Investment                            | 111,872          | 64,827   | 72.6%    | 54,819   | 25,549  | 114.6%  |
| CUI (Life insurance with savings)             | 41,024           | 17,754   | 131.1%   | 7,536    | (8,753) | -186.1% |
| Others  | (38,521)         | (10,741) | 258.6%   | (19,181) | (5,491) | 249.4%  |
| Total   | 291,311          | 181,403  | 60.6%    | 96,921   | 46,287  | 109.4%  |
| Investment Deutfelle (Chit million)           | Cambanahan 21 Ca | -tb 20   | 0/ Ch    |          |         |         |
| Investment Portfolio (Ch\$ million)           | September 21 Se  | •        | % Ch     |          |         |         |
| Local Fixed Income                            | 49%              | 51%      | -183 bps |          |         |         |
| Local Equity                                  | 1%               | 3%       | -178 bps |          |         |         |

19%

25%

6,559,242

0.58%

15.0

2%

38 bps

-3 bps

-18 bps -11.8%

4.0%

326 bps

20%

28%

6,819,396

0.40%

13.2

2%

Real Estate

Others

Leverage

Total

Foreign Investment

Asset Sufficiency Rate (TSA)

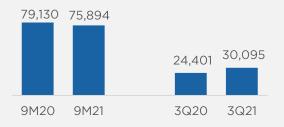
<sup>(1)</sup> Figures from Confuturo's Financial Statements, Note 35. Includes impairments



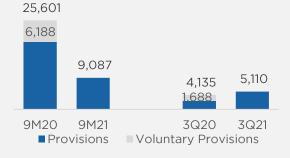
# BANCO INTERNACIONAL

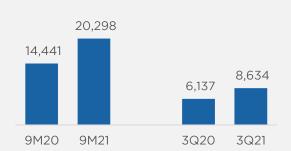
Ch\$ million:

## **Gross Operating Income**



#### Loan Loss Provisions





Profit

## Growth in net interest margin and treasury income was partially offset by higher loan loss provisions

As of September 2021, Banco Internacional had Ch\$2,253,249 million in **commercial loans**, up 3.3% in relation to September 2020 and above industry's 1.5% increase. This figure resulted in market share of 1.1% and 1.8% in total and commercial loans, respectively.

Net interest and indexation income for the third quarter of 2021 reached Ch\$21,434 million, 25.4% higher than the same period in 2020. Interest and indexation income increased by 36.5% QoQ, mainly due to a higher indexation result, given the higher inflation in the period. Meanwhile, interest and indexation expense was up 59.4% as a result of higher expenses for demand and time deposits.

**Net fees** reached Ch\$587 million, Ch\$656 million higher than 3Q20, mainly explained by higher commissions for financial advisory services.

**Treasury results** for the third quarter of 2021 increased 9.5% due to a higher value of derivatives and fixed-income instruments.

Consequently, Banco Internacional reported gross operating income of Ch\$30,100 million, 23.4% higher than the same period last year.

Loan loss provisions increased 23.6%, totaling Ch\$5,110 million for the quarter. This was mainly due to a higher impairments during the quarter. It is important to mention that at the end of September 2021, Banco Internacional had

voluntary provisions of Ch\$22,582 million.

Operating expenses totaled Ch\$13,255 million for 3Q21, 8.5% higher than the same period in 2020. This was due primarily to higher personnel expenses of Ch\$412 million, in addition to greater administrative expenses on technology systems.

Banco Internacional Operating efficiency ratio reached 40.8% in 3Q21, 631 basis points lower than 3Q20.

The above factors contributed to **Banco Internacional's profit** of Ch\$8,634 million for the third quarter of 2021, compared to Ch\$6,137 million from the same period in 2020.

As of the end of September 2021, Banco Internacional had an ROE of 14.7%, in addition to improving its solvency ratio from 14.0% in September 2020 to 16.7% in September 2021.





# BANCO INTERNACIONAL

| Income Statement (Ch\$ million)    | 9M21     | 9M20     | % Ch    | 3Q21     | 3Q20    | % Ch    |
|------------------------------------|----------|----------|---------|----------|---------|---------|
| Interest and indexation income     | 113,593  | 98,492   | 15.3%   | 34,633   | 25,378  | 36.5%   |
| Interest and indexation expense    | (48,777) | (47,839) | 2.0%    | (13,199) | (8,283) | 59.4%   |
| Net interest and indexation income | 64,816   | 50,653   | 28.0%   | 21,434   | 17,095  | 25.4%   |
| Net fee and commission income      | 3,705    | 4,282    | -13.5%  | 587      | (69)    | -       |
| Net financial operating income     | 20,586   | 34,511   | -40.3%  | 12,783   | 2,930   | 336.3%  |
| Other operating income (loss)      | (13,213) | (10,316) | 28.1%   | (4,709)  | 4,445   | -205.9% |
| Gross operating income             | 75,894   | 79,130   | -4.1%   | 30,095   | 24,401  | 23.3%   |
| Loan loss provisions               | (9,087)  | (25,601) | -64.5%  | (5,110)  | (4,135) | 23.6%   |
| Net operating income               | 66,807   | 53,529   | 24.8%   | 24,985   | 20,266  | 23.3%   |
| Personnel expenses                 | (24,248) | (21,906) | 10.7%   | (7,953)  | (7,541) | 5.5%    |
| Other operating expenses           | (16,088) | (14,251) | 12.9%   | (5,302)  | (4,670) | 13.5%   |
| Net operating income               | 26,471   | 17,372   | 52.4%   | 11,730   | 8,055   | 45.6%   |
| Non-operating income (loss)        | 46       | (85)     | -154.1% | 38       | 1       | -       |
| Profit before taxes                | 26,517   | 17,287   | 53.4%   | 11,768   | 8,056   | 46.1%   |
| Income tax expense                 | (6,218)  | (2,844)  | 118.6%  | (3,134)  | (1,918) | 63.4%   |
| Total Profit                       | 20,299   | 14,443   | 40.5%   | 8,634    | 6,138   | 40.7%   |
| Minority interest                  | 1        | 2        | -1      | -        | 1       | -100.0% |
| Profit - Banco Internacional       | 20,298   | 14,441   | 40.6%   | 8,634    | 6,137   | 40.7%   |
|                                    |          |          |         |          |         |         |

| Main Figures Banco Internacional (Ch\$ million) | Sept. 2021 | Sept. 2020 | % Ch   |
|---|------------|------------|--------|
| Average Total Loans                             | 2,322,298  | 2,234,351  | 3.9%   |
| Market Share                                    | 1.1%       | 1.1%       | -1 bps |
| Average Commercial Loans                        | 2,253,249  | 2,181,221  | 3.3%   |
| Market Share                                    | 1.8%       | 1.8%       | 3 bps  |
| Financial Investments                           | 725,059    | 1,073,383  | -32.5% |
| Other   | 588,863    | 219,350    | 168.5% |
| Total Assets                                    | 3,636,220  | 3,527,084  | 3.1%   |
|   |            |            |        |
| Bonds   | 999,765    | 833,652    | 19.9%  |
| Deposits  | 1,545,822  | 1,826,027  | -15.3% |
| Interbank Borrowings                            | 389,104    | 291,685    | 33.4%  |
| Others  | 481,250    | 365,420    | 31.7%  |
| Total Liabilities                               | 3,415,941  | 3,316,784  | 3.0%   |

| Ratios (%)       | 9M21  | 9M20  | % Ch    |
|------------------|-------|-------|---------|
| Solvency Ratio   | 16.7% | 14.0% | 268 bps |
| Efficiency Index | 50.0% | 42.3% | 768 bps |
| ROAE             | 14.7% | 10.2% | 445 bps |

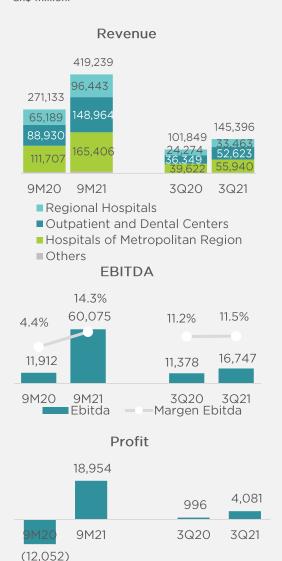
| 3Q21  | 3Q20  |
|-------|-------|
| 16.7% | 14.0% |
| 40.8% | 47.1% |
| 14.7% | 10.2% |

**% Ch** 268 bps -631 bps **445 bps** 



# REDSALUD

Ch\$ million:



# Recovery in outpatient, dental and hospital activity, along with a change in the mix due to the drop in hospitalizations Covid-19 related

RedSalud reported **revenue** of Ch\$145,396 million for the third quarter of 2021, 42.8% greater than the same quarter last year. Since September 2020, activity has recovered, mainly after resuming activity postponed due to health restrictions. During 3Q21 there was a change in the income mix, with an increase in surgical interventions, in contrast to a decrease in Covid-19 hospitalizations.

In terms of activity, the third quarter of 2021 saw growth in outpatient services, with an increase of 26.6% in medical consultations, 44.9% in imaging and 49.6% in dental sales compared to the same quarter of the previous year. In the inpatient sector, surgeries increased by 50.4% QoQ.

Cost of sales was up 41.4% in 3Q21 with respect to the same quarter in 2020, due essentially to greater activity across the entire network. This resulted in a quarterly surge in physician fees of Ch\$11,463 million, in addition to a Ch\$9,756 million rise in personnel expenses and higher costs for medical supplies of Ch\$6,838 million, mainly due to rising costs of personal protective equipment and more stringent safety requirements as a result of COVID-19.

Administrative and sales expenses increased 28.0% in comparison to 3Q20, which was mainly explained by higher personnel expenses of Ch\$2,101 million and greater impairment of accounts receivable for Ch\$1,782 million. The operating expense ratio (as a percentage of revenue) decreased from 16.2% in 3Q20 to 14.6% in 3Q21. This decrease corresponds principally

to a strict cost-cutting plan implemented at RedSalud because of COVID-19 and higher demand for health services during 3Q21.

RedSalud reported a rise in **EBITDA** of Ch\$5,369 million to Ch\$16,747 million for 3Q21 and an EBITDA margin of 11.5%. Broken down by center type, quarterly EBITDA for Outpatient Centers, Metropolitan Region Hospitals and Regional Hospitals increase in Ch\$1,675 million, Ch\$1,553 million and Ch\$3,510 million, respectively. These results are mainly explained by greater activity during the period, together with an improvement in efficiency related to sales, general and administrative expenses.

As a result of the above factors, RedSalud reported **profit** of Ch\$4,081 million for the third quarter of 2021, in comparison to Ch\$996 million in 3Q20. RedSalud's geographic and business diversification, together with a wide range of available services and an enhanced Telemedicine Unit, have allowed it to better handle the pandemic.



Infrastructure

| Income Statement (Ch\$ million)                          | 9M21      | 9M20      | % Ch    | 3Q21      | 3Q20     | % Ch    |
|--|-----------|-----------|---------|-----------|----------|---------|
| Revenue  | 419,239   | 271,133   | 54.6%   | 145,396   | 101,849  | 42.8%   |
| Cost of sales  | (314,712) | (223,779) | 40.6%   | (113,482) | (80,234) | 41.4%   |
| Gross margin   | 104,526   | 47,354    | 120.7%  | 31,914    | 21,615   | 47.6%   |
| Other income   | 563       | 1,079     | -47.8%  | (199)     | 458      | -143.4% |
| Administrative expenses                                  | (62,587)  | (53,841)  | 16.2%   | (21,171)  | (16,537) | 28.0%   |
| Net operating income                                     | 42,502    | (5,407)   | -       | 10,544    | 5,536    | 90.5%   |
| Finance income   | 290       | 280       | 3.7%    | 99        | 70       | 41.5%   |
| Finance costs  | (8,033)   | (8,571)   | -6.3%   | (2,610)   | (3,088)  | -15.5%  |
| Share of profit (loss) of associates accounted for using |           |           |         |           |          |         |
| the equity method  | 394       | 212       | 85.8%   | 168       | 72       | 133.2%  |
| Other  | (5,185)   | (2,081)   | 149.1%  | (1,895)   | (30)     | -       |
| Non-operating income (loss)                              | (12,534)  | (10,161)  | 23.4%   | (4,238)   | (2,976)  | 42.4%   |
| Profit (loss) before taxes                               | 29,968    | (15,569)  | -292.5% | 6,307     | 2,560    | 146.3%  |
| Income tax expense                                       | (8,682)   | 2,967     | -392.7% | (1,247)   | (1,365)  | -8.7%   |
| Profit (loss) from continuing operations                 | 21,285    | (12,602)  | -268.9% | 5,060     | 1,195    | 323.3%  |
| Minority interest  | (2,332)   | 550       | -523.8% | (979)     | (200)    | 390.4%  |
| Profit (loss) - RedSalud                                 | 18,954    | (12,052)  | -257.3% | 4,081     | 996      | 309.8%  |
| EBITDA RedSalud  | 60,075    | 11,912    | 404.3%  | 16,747    | 11,378   | 47.2%   |
|  |           |           |         |           |          |         |

Sept. 2020

Sept. 2021

% Ch

REDSALUD

| Number of Exam Rooms   |  |   |  |
|--|--|---|--|
| Outpatient Medical Centers   | 958  | 1,004                                       | -4.6%  |
| Hospitals of Metropolitan Region   | 276  | 258   | 7.1%   |
| Regional Hospitals   | 295  | 278   | 6.1%   |
| RedSalud   | 1,595                                      | 1,597                                       | -0.1%  |
| Available Beds / Installed Beds Hospitals of Metropolitan Region Regional Hospitals RedSalud | 439 / 554<br>399 / 403<br><b>838 / 957</b> | 468 / 612<br>346 / 401<br><b>814 / 1013</b> | -6% / -9%<br>15% / 0%<br><b>3% /</b> - <b>6%</b> |
| Inpatient Occupancy  | 9M21                                       | 9M20  | % Ch   |
| Occupancy Pata (%)   |  |   |  |

| Inpatient Occupancy              | 9M21  | 9M20  | % Ch    | 3Q21  | 3Q20  | % Ch                |
|----------------------------------|-------|-------|---------|-------|-------|---------------------|
| Occupancy Rate (%)               |       |       |         |       |       |                     |
| Hospitals of Metropolitan Region | 76.6% | 67.1% | 959 bps | 73.5% | 61.1% | 1242 bps            |
| Regional Hospitals               | 63.8% | 55.1% | 868 bps | 59.0% | 59.5% | -50 bps             |
| RedSalud                         | 70.9% | 61.9% | 898 bps | 66.8% | 60.4% | 637 bps             |
|                                  |       |       |         |       |       |                     |
| Average Length of Stay (days)    |       |       |         |       |       |                     |
| Hospitals of Metropolitan Region | 4.6   | 4.3   | 5.1%    | 4.0   | 4.6   | -12.5%              |
| Regional Hospitals               | 2.5   | 2.5   | 0.3%    | 2.0   | 2.5   | <sub>1</sub> -21.9% |
| RedSalud                         | 3.4   | 3.4   | 1.4%    | 2.8   | 3.4   | -17.7%              |

# REDSALUD

# REDSALUD

**Outpatient Medical Centers** 

| Income Statement (Ch\$ million) | 9M21      | 9M20     | % Ch     | 3Q21     | 3Q20     | % Ch  |
|---------------------------------|-----------|----------|----------|----------|----------|-------|
| Revenue                         | 148,964   | 88,930   | 67.5%    | 52,623   | 36,349   | 44.8% |
| Cost of sales                   | (110,403) | (71,902) | 53.5%    | (40,999) | (26,784) | 53.1% |
| Gross margin                    | 38,560    | 17,027   | 126.5%   | 11,624   | 9,565    | 21.5% |
| SG&A                            | (18,022)  | (16,697) | 7.9%     | (5,754)  | (5,421)  | 6.1%  |
| Net operating income            | 20,539    | 330      | 6118.4%  | 5,870    | 4,144    | 41.7% |
| Profit                          | 14,755    | (599)    | -2564.9% | 4,118    | 2,209    | 86.4% |

| Profit        | 14,755 | (599) | -2564.9% | 4,118 | 2,209 | 86.4%    |
|---------------|--------|-------|----------|-------|-------|----------|
|               |        |       |          |       |       |          |
| EBITDA        | 29,286 | 8,737 | 235.2%   | 8,800 | 7,125 | 23.5%    |
| EBITDA Margin | 19.7%  | 9.8%  | 984 bps  | 16.7% | 19.6% | -288 bps |
|               |        |       |          |       |       |          |

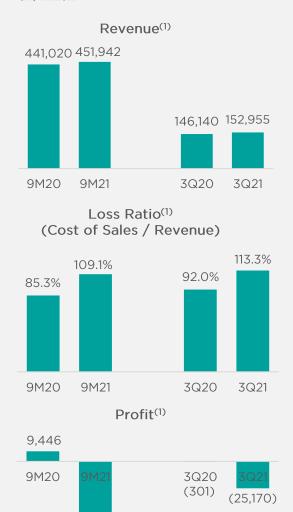
| Metropol | itan F | Region  | Hospitals |
|----------|--------|---------|-----------|
|          |        | 1 (01 6 | 2002      |

| Income Statement (Ch\$ million) | 9M21      | 9M20     | % Ch    | 3Q21     | 3Q20     | % Ch    |
|---------------------------------|-----------|----------|---------|----------|----------|---------|
| Revenue                         | 165,406   | 111,707  | 48.1%   | 55,940   | 39,622   | 41.2%   |
| Cost of sales                   | (124,965) | (93,200) | 34.1%   | (44,328) | (32,556) | 36.2%   |
| Gross margin                    | 40,442    | 18,507   | 118.5%  | 11,612   | 7,066    | 64.3%   |
| SG&A                            | (25,467)  | (21,946) | 16.0%   | (9,022)  | (6,264)  | 44.0%   |
| Net operating income            | 14,975    | (3,439)  | -535.4% | 2,590    | 802      | 223.2%  |
| Profit                          | 7,561     | (5,777)  | -230.9% | 889      | (429)    | -307.3% |
|                                 |           |          |         |          |          |         |
| EBITDA                          | 20,375    | 2,612    | 680.2%  | 4,344    | 2,791    | 55.6%   |
| EBITDA Margin                   | 12.3%     | 2.3%     | 998 bps | 7.8%     | 7.0%     | 72 bps  |

## **Regional Hospitals**

| Regional Hospitals              |          |          |          |          |          |           |
|---------------------------------|----------|----------|----------|----------|----------|-----------|
| Income Statement (Ch\$ million) | 9M21     | 9M20     | % Ch     | 3Q21     | 3Q20     | % Ch      |
| Revenue                         | 96,443   | 65,189   | 47.9%    | 33,463   | 24,274   | 37.9%     |
| Cost of sales                   | (70,925) | (53,103) | 33.6%    | (24,851) | (19,140) | 29.8%     |
| Gross margin                    | 25,518   | 12,086   | 111.1%   | 8,613    | 5,134    | 67.8%     |
| SG&A                            | (14,912) | (14,931) | -0.1%    | (4,617)  | (4,625)  | -0.2%     |
| Net operating income            | 10,606   | (2,845)  | -472.8%  | 3,995    | 509      | 684.8%    |
| Profit                          | 7,298    | (3,625)  | -301.3%  | 3,047    | (13)     | -23868.5% |
|                                 |          |          |          |          |          |           |
| EBITDA                          | 13,800   | 275      | 4912.8%  | 5,063    | 1,553    | 225.9%    |
| EBITDA Margin                   | 14.3%    | 0.4%     | 1389 bps | 15.1%    | 6.4%     | 873 bps   |

Ch\$ million:



## Higher loss ratio, related to more medical leave and an upturn in healthcare provider activity

Revenue increased 4.7% by 3Q21 in comparison Administrative and sales expenses for third to the same period in 2020. This increase was guarter 2021 increase 24.0% with respect to explained mainly by a 8.5% rise in average 3Q20 reaching Ch\$16,996 million, due mainly to quarterly contribution driven by inflation for the a higher staff employed. Regarding legal costs. period. This was partially offset by a drop of 2.1% these reached 3,362 cases during 3Q21 in the average number of policyholders. It is compared to the 10,588 cases registered during important to note that during 2020 and 2021, 3Q20, totaling court expenses of Ch\$301 million, the Isapres did not adjust the base price of their 77% lower QoQ. plans due to the health contingency.

rise is primarily explained by increases of 31.6%, same period in 2020. 40.6% and 20.3% in the total cost of coverage for inpatient services, outpatient services and medical leave, respectively. Although the average cost of coverage for inpatient services fell 15.7%, the number of services provided for this concept surged 56.1%. The number of outpatient services increased 25.7% and the average cost remained increased compared to the same period in 2020. Regarding medical leave, the total cost of mental illness leave grew by 17.3% and the costs related to Covid-19 leave decreased by 25.1%, reaching 12.7% of the quarterly total (6.3% for positive cases, isolation and close contact and 6.4% for parental leave). Consequently, the average cost per leave decreased 2.0%, while the number of leave cases was up 22.8% compared to 3Q20.

Consalud's loss ratio for the quarter was 113.3%. The QoQ increase in costs, drove the ratio upward 2,132 basis points with respect to the same quarter in 2020.

Accordingly, Isapre Consalud reported a Cost of sales for 3Q21 was Ch\$173,288 million, quarterly loss of Ch\$25,170 million in 28.9% more than the same period in 2020. This comparison to a loss of Ch\$301 million for the

(60.538)

# CONSALUD

| Income Statement* (Ch\$ million)                   | 9M21       | 9M20      | % Ch    | 3Q21      | 3Q20      | % Ch    |
|--|------------|-----------|---------|-----------|-----------|---------|
| Revenue  | 451,942    | 441,020   | 2.5%    | 152,955   | 146,140   | 4.7%    |
| Cost of sales                                      | (493,146)  | (376,256) | 31.1%   | (173,288) | (134,406) | 28.9%   |
| Gross margin                                       | (41,203)   | 64,764    | -163.6% | (20,333)  | 11,734    | -273.3% |
| Other income (expenses)                            | 5,682      | 4,922     | 15.4%   | 2,356     | 1,645     | 43.2%   |
| Administrative expenses                            | (48,467)   | (57,097)  | -15.1%  | (16,996)  | (13,709)  | 24.0%   |
| Net operating income (loss)                        | (83,989)   | 12,590    | -       | (34,973)  | (330)     | -       |
| Finance income                                     | 1,454      | 1,547     | -6.0%   | 519       | 253       | 105.2%  |
| Finance costs                                      | (849)      | (788)     | 7.6%    | (342)     | (285)     | 19.9%   |
| Other  | (341)      | (158)     | 116.3%  | (127)     | (68)      | 87.6%   |
| Non-operating income                               | 264        | 601       | -56.0%  | 49        | (100)     | -149.1% |
| Profit (loss) before taxes                         | (83,724)   | 13,191    | -       | (34,924)  | (431)     | -       |
| Income tax expense                                 | 23,180     | (3,744)   | -       | 9,752     | 130       | -       |
| Profit (loss) from continuing operations           | (60,544)   | 9,447     | -       | (25,172)  | (301)     | -       |
| Minority interest                                  | 6          | (1)       | _       | 3         | 0         | _       |
| Profit (loss) - Consalud                           | (60,538)   | 9,446     | -       | (25,170)  | (301)     | -       |
| *Accounted for in accordance with IFRS             |            |           |         |           |           |         |
| Cost Breakdown                                     | 9M21       | 9M20      | % Ch    | 3Q21      | 3Q20      | % Ch    |
| No. Inpatient Services                             | 3,476,650  | 2,418,728 | 43.7%   | 1,298,922 | 832,143   | 56.1%   |
| Average Cost per Inpatient Service (Ch\$)          | \$52,743   | \$64,063  | -17.7%  | \$51,406  | \$60,976  | -15.7%  |
| Total Inpatient Cost (Ch\$ million)                | \$183,368  | \$154,951 | 18.3%   | \$66,772  | \$50,741  | 31.6%   |
| No. Outpatient Services                            | 11,710,369 | 9,120,555 | 28.4%   | 3,904,963 | 3,107,753 | 25.7%   |
| Average Cost per Outpatient Service (Ch\$)         | \$11,279   | \$10,678  | 5.6%    | \$11,883  | \$10,617  | 11.9%   |
| Total Outpatient Cost (Ch\$ million)               | \$132,085  | \$97,387  | 35.6%   | \$46,402  | \$32,996  | 40.6%   |
| No. Cases of Temporary Disability Leave            | 319,068    | 260,986   | 22.3%   | 113,601   | 92,542    | 22.8%   |
| Average Temporary Disability Coverage (Ch\$)       | \$521,716  | \$471,832 | 10.6%   | \$503,960 | \$514,294 | -2.0%   |
| Total Temporary Disability Coverage (Ch\$ million) | \$166,463  | \$123,141 | 35.2%   | \$57,250  | \$47,594  | 20.3%   |
| Main Figures Consalud                              | 9M21       | 9M20      | % Ch    | 3Q21      | 3Q20      | % Ch    |
| Average Number of Beneficiaries                    | 699,267    | 716,110   | -2.4%   | 697,866   | 713,042   | -2.1%   |
| Market Share                                       | 21.5%      | 21.7%     | -14 bps | 21.5%     | 21.7%     | -23 bps |
| Average Number of Policyholders                    | 423,741    | 433,329   | -2.2%   | 423,530   | 431,665   | -1.9%   |
| Market Share                                       | 21.9%      | 22.1%     | -22 bps | 21.8%     | 22.2%     | -35 bps |
| Average Monthly Contribution (Ch\$)                | 133,658    | 125,562   | 6.4%    | 135,890   | 125,224   | 8.5%    |
|  |            |           |         |           |           |         |

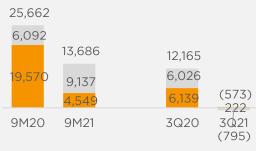
# VIDA CÁMARA

Ch\$ million:

## Beneficiaries - Supplemental Health Insurance



## **Gross Margin**



- D&S Gross Profit
- Life & Health Gross Profit

## Profit



Higher loss ratios for health and life insurance as a result of increased medical activity, in addition to a lower contribution from the D&S, reduced Vida Camara's margin

The gross margin for the third guarter of 2021 5.5% greater than 3Q20. This was due mainly to reached a lost of Ch\$573 million, decreasing by Ch\$12,738 million with respect to 3Q20. This decrease was mainly attributable to weaker performances from health and life insurance because of the reactivation in healthcare services. provided during 2021, in addition with a lower result of the Disability and Survivor Insurance (D&S), due to the end of the tender awarded for the period June 2020-2021.

Vida Cámara's contribution margin from supplementary health and life insurance for the third guarter of 2021 decreased by Ch\$5,917 million compared to the same period last year. This was driven mainly by increased costs as a result of greater medical activity in 3Q21, primarily outpatient and dental coverage, reaching a loss ratio of 96.6%, versus 64.3% in 3Q20. During the third quarter, the supplemental group health insurance industry reported a contribution margin of UF3.9 million, 5.4% lower than 3Q20. Vida Cámara ranked third in the industry by premiums, reaching UF490 thousand sold in the period, 2.9% lower compared to 3Q20. As of the end of the guarter Vida Cámara had 359,768 beneficiaries, 5.4% higher than September 2020.

Vida Cámara's contribution margin from D&S insurance for the third quarter of 2021 decreased by Ch\$6,821 million compared to the same period last year, mainly due to the end of the tender awarded for the period June 2020-2021.

Sales and administrative expenses during the third guarter of 2021 reached Ch\$2,355 million,

administrative and operating expenses.

Accordingly, Vida Cámara reported a quarterly loss for third guarter 2021 of Ch\$1,809 million, in comparison to a profit of Ch\$7,230 million for the same period in 2020.



# VIDA CÁMARA

Income Statement (Ch\$ million)

|  | · · · · · · |           |         |         |         |          |
|--|-------------|-----------|---------|---------|---------|----------|
| D&C Chile - Gross profit               | 9,137       | 6,092     | 50.0%   | (795)   | 6,026   | -113.2%  |
| Health & life insurance - Gross profit | 4,549       | 19,570    | -76.8%  | 222     | 6,139   | -96.4%   |
| Gross profit                           | 13,686      | 25,662    | -46.7%  | (573)   | 12,165  | -104.7%  |
| Other income                           | 948         | 146       | 549.3%  | 471     | (28)    | -1782.1% |
| Administrative expenses                | (6,601)     | (6,135)   | 7.6%    | (2,355) | (2,232) | 5.5%     |
| Operating income                       | 8,033       | 19,673    | -59.2%  | (2,457) | 9,905   | -124.8%  |
| Financial income                       | (74)        | 174       | -142.5% | (78)    | 14      | -657.1%  |
| Non-operating income                   | (74)        | 174       | -142.5% | (78)    | 14      | -657.1%  |
| Profit before taxes                    | 7,959       | 19,847    | -59.9%  | (2,535) | 9,919   | -125.6%  |
| Income tax expense                     | (1,952)     | (5,272)   | -63.0%  | 726     | (2,689) | -127.0%  |
| Profit from continuing operations      | 6,007       | 14,575    | -58.8%  | (1,809) | 7,230   | -125.0%  |
| Minority interest                      | _           | _         |         | -       | _       |          |
| Profit - Vida Camara                   | 6,007       | 14,575    | -58.8%  | (1,809) | 7,230   | -125.0%  |
|  |             |           |         |         |         |          |
| Main Figures Vida Cámara               | 9M21        | 9M20      | % Ch    | 3Q21    | 3Q20    | % Ch     |
| Health Premiums (UF)                   | 1,486,246   | 1,530,074 | -2.9%   | 490,688 | 505,219 | -2.9%    |
| Market Share                           | 12.5%       | 12.2%     | 36 bps  | 12.6%   | 12.2%   | 32 bps   |

89.1%

9M20

60.7%

2839 bps

96.6%

64.3%

% Ch

3227 bps

Loss Ratio

## **BALANCE SHEET REVIEW**



| Ch\$ million                                 | September 2021 | December 2020 | Change   | % Change |
|--|----------------|---------------|----------|----------|
| Total non-insurance current assets           | 367,812        | 358,098       | 9,714    | 2.7%     |
| Total non-insurance non-current assets       | 914,716        | 890,504       | 24,212   | 2.7%     |
| Total insurance assets                       | 7,412,304      | 7,008,342     | 403,962  | 5.8%     |
| Total banking assets                         | 3,653,522      | 3,546,880     | 106,642  | 3.0%     |
| Total Assets                                 | 12,348,354     | 11,803,824    | 544,530  | 4.6%     |
|  |                |               |          |          |
| Total non-insurance current liabilities      | 450,655        | 351,974       | 98,682   | 28.0%    |
| Total non-insurance non-current liabilities  | 656,477        | 720,711       | (64,235) | -8.9%    |
| Total insurance liabilities                  | 6,950,788      | 6,504,319     | 446,469  | 6.9%     |
| Total banking liabilities                    | 3,357,331      | 3,308,009     | 49,322   | 1.5%     |
| Total Liabilities                            | 11,415,252     | 10,885,014    | 530,238  | 4.9%     |
|  |                |               |          |          |
| Equity attributable to owners of the company | 834,287        | 825,395       | 8,891    | 1.1%     |
| Non-controlling interest                     | 98,816         | 93,415        | 5,401    | 5.8%     |
| Total Equity                                 | 933,102        | 918,810       | 14,292   | 1.6%     |

- As of September 2021, the Company's assets had increased by 4.6% in comparison to year-end 2020. This variation responds primarily to a Ch\$403,962 million rise in insurance assets, mainly due to an increase in cash and bank deposits. In addition, the banking assets increase by Ch\$106,642 million, primarily due to a higher level of loans and accounts receivable, partially offset by a lower value of financial derivatives. Non-insurance assets increased by Ch\$33,926 million, mainly due to an increase in accounts receivable associated with Red Salud and Factoring Baninter, together with higher deferred taxes due to the loss recorded in Consalud.
- ILC's total <u>liabilities</u> were up by 4.9% during the period. This was mainly explained by the Ch\$446,469 million increase in liabilities from insurance activity, mainly due to a Ch\$343,308 million increase in obligations with banks and a Ch\$73,427 million increase in non-pension insurance reserves. Non-insurance liabilities increased by Ch\$34,447, mainly due to higher financial liabilities at ILC (standalone), in addition to higher accounts payable and higher short-term provisions in Consalud. The banking liabilities increased by Ch\$49,332 million, mainly due to higher obligations with banks and by debt instruments issued, which was partially offset by a lower value of financial derivatives.
- Lastly, equity attributable to owners of the company grew 1.1% mainly because of the highest retained earnings for the period, partially offset by the effect of extending mortality tables on the life insurance companies.

## FINANCIAL POSITION



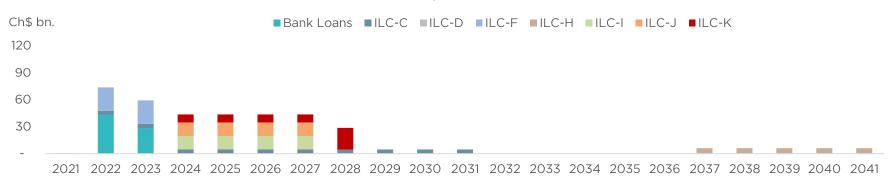
• The composition of cash and cash equivalents for ILC and subsidiaries as of September 30, 2021 was :

| Ch\$ million              | ILC<br>Standalone <sup>(1)</sup> | Inversiones<br>Confuturo | Confuturo | Banco<br>Internacional | Red Salud | Consalud | Vida Cámara |
|---------------------------|----------------------------------|--------------------------|-----------|------------------------|-----------|----------|-------------|
| Cash and cash equivalents | 75,384                           | 850                      | 311,586   | 360,786                | 27,271    | 1,971    | 1,536       |

• Financial debt for ILC (standalone), Red Salud and Inversiones Confuturo as of September 30, 2021, is detailed as follows:

|                |        | Short-        | Term   |         | Long-Term |               |        |         |         |  |
|----------------|--------|---------------|--------|---------|-----------|---------------|--------|---------|---------|--|
| Ch\$ million   | Bonds  | Bank<br>Loans | Leases | IFRS 16 | Bonds     | Bank<br>Loans | Leases | IFRS 16 | Total   |  |
| ILC            | 32,115 | 42,091        | -      | -       | 269,952   | 28,223        | -      | -       | 372,381 |  |
| Red Salud      | 30,116 | 10,608        | 6,969  | 3,047   | 18,243    | 99,493        | 46,398 | 17,959  | 232,834 |  |
| Inv. Confuturo | 11,488 | _             | -      | -       | 138,790   | _             | -      | _       | 150,279 |  |

• ILC (standalone) amortization schedule in Ch\$ billion as of September 30, 2021:



## STOCK INFORMATION



- Average price of ILC's stock in the first nine months of 2021 was \$4,319, compared to \$5,702 for the same period in 2020. During 3Q21, ILC's stock averaged Ch\$3,259 in comparison to Ch\$5,007 in 3Q20.
- Average daily traded value of ILC's stock in the first nine months of 2021 was approximately US\$0.4 million, stable compared to average daily traded for the same period in 2020. In quarterly terms, in 3Q21 the stock had a daily average value traded of US\$0.3 million, stable compared to 3Q20.



## Dividends Paid by ILC (Ch\$/per share)



## Shareholder Structure (September 30, 2021)



# SUMMARIZED FINANCIAL STATEMENTS AND SUBSIDIARIES FIGURES



| Income Statement ILC                            |          |        | Stateent of Cash Flow                                   |          |           |
|---|----------|--------|---|----------|-----------|
| Ch\$ million                                    | 9M21     | 9M20   | Ch\$ million  | 9M21     | 9M20      |
| Non-insurance Activity                          |          |        | Non-insurance Activity                                  |          |           |
| Operating result                                | (45,605) | 4,887  | Net cash from (used in) operating activities            | 3,353    | 73,167    |
| Non operating result                            | (3,488)  | 7,636  | Net cash from (used in) investing activities            | (30,765) | (5,051)   |
| Non-Insurance activity profit                   | (32,806) | 14,088 | Net cash from (used in) financing activities            | (53,809) | (12,478)  |
| Insurance Activity                              |          |        | Insurance Activity                                      |          |           |
| Operating result                                | 94,334   | 9,279  | Net cash from (used in) operating activities            | (82,291) | (15,230)  |
| Non operating result                            | 6,428    | 4,678  | Net cash from (used in) investing activities            | 61,053   | 46,210    |
| Insurance activity profit                       | 87,130   | 12,315 | Net cash from (used in) financing activities            | 167,481  | (14,736)  |
| Banking Activity                                |          |        | Banking Activity  |          |           |
| Operating result                                | 29,122   | 17,545 | Net cash from (used in) operating activities            | 183,659  | (239,900) |
| Non operating result                            | 47       | (85)   | Net cash from (used in) investing activities            | (45,980) | 18,816    |
| Banking activity profit                         | 23,140   | 14,805 | Net cash from (used in) financing activities            | 113,902  | 167,449   |
| Profit attributable to owners of the parent     |          |        |   |          |           |
| company   | 67,320   | 36,807 | Incremento (disminución) en el efectivo                 | 316,605  | 18,245    |
| Profit attributable to non-controlling interest | 10,144   | 4,402  | Effect of exchange rate fluctuations                    | 18,049   | 94,824    |
| Profit (Loss) for the period                    | 77,465   | 41,208 | Net increase (decrease) on cash and cash equivalents    | 334,654  | 113,069   |
|   |          |        | Cash and cash equivalent at the beginning of the period | 600,203  | 508,115   |
|   |          |        | Cash and cash equivalent at the end of the period       | 934,857  | 621,184   |

| Individual Results<br>(September 2021 (LTM), Ch\$ million) | AFP Habitat | Confuturo | Banco<br>Internacional | Red Salud | Consalud | Vida Cámara |
|--|-------------|-----------|------------------------|-----------|----------|-------------|
| Revenue  | 282,538     | 627,759   | 112,087                | 546,619   | 600,773  | 148,080     |
| EBITDA   | N.A.        | N.A.      | N.A.                   | 79,295    | N.A.     | N.A.        |
| Net Income   | 139,194     | 117,722   | 31,110                 | 28,624    | (68,682) | 9,777       |
|  |             |           |                        |           |          |             |
| Assets   | 791,530     | 7,275,037 | 3,636,220              | 575,919   | 188,016  | 121,799     |
| Liabilities  | 266,788     | 6,945,103 | 3,415,941              | 375,372   | 168,168  | 94,416      |
| Equity   | 524,742     | 329,935   | 220,279                | 200,548   | 19,848   | 27,383      |
| Net Financial Debt   | (41,069)    | N.A.      | N.A.                   | 225,189   | 17,710   | (1,038)     |
|  |             |           |                        |           |          |             |
| % ownership ILC  | 40.3%       | 99.9%     | 67.2%                  | 99.9%     | 99.9%    | 99.9%       |